

## *Terms & Conditions*

*Now let's get the formal bit out of the way.*

### *Charges*

*A 50% deposit is required at time of booking, 10% is non-refundable. A booking is not confirmed until the deposit has been paid in full. Final payment shall be paid on day of event - cash or bank transfer.*

### *Delivery*

*Free delivery within a 7 mile radius of Stanley. After that delivery charges apply.*

### *Cancellation*

*A confirmed booking can only be cancelled when the company receives either written or telephone notification of the cancellation. If we receive notification of cancellation more than 7 days before the date of the event 90% of the deposit will be returned. If a confirmed booking is cancelled within 48 hours of the event date, all the deposit is non-refundable.*

### *Final numbers*

*You will be contacted 3 days prior to your event to ascertain final numbers. The final bill will be based on this number. At this time we would ask you to include a list of any special dietary requirements.*

*Included in the price for the Mrs Dellow's afternoon Tea inclusive menu.*

- *All food, leaf tea, and our own table linen, crockery and silverware required for your afternoon Tea.*
- *Tables set with food arranged on cake stands and cake plates.*
- *Return to clear and pick up dirty dishes and equipment, at a suitable time.*
- *All you need to provide will be a suitable table, chairs and a kettle to make the tea!*

*Staffing costs and any additional Fire charges are not included. Should you require waitress service for your event there will be an additional charge.*

*Now that's sorted relax and enjoy your Mrs Dellow's Delightful Afternoon tea experience !*